



SIM Card Info and Checklist

The GTRACK device requires an active SIM card installed in order to connect to the internet for communication to your preferred interface.

A 3G capable SIM card is required, most SIM cards in the market today are 4G with 3G backwards compatibility, so almost every SIM will work.

The SIM plan you choose will need to include all Voice, Data and SMS facilities, just a Data SIM will not function. The SIM plan you choose can be either a pre-paid or post-paid plan, depending on usage usually \$5-\$10 per month is sufficient for pre-paid.

The SIM card must be of the "Standard SIM" variety. This Standard SIM form factor is about 25mm by 15mm in size. Don't insert any Mini or Nano SIM cards into the slot unless secure in a Standard size adapter.

The GTRACK4G operating frequency is: WCDMA 850/900/1900/2100 MHz. If the tracker SIM is outside of this frequency range it will not work. For best coverage use Optus/Virgin & Vodafone. Telstra will only work in areas where the operating frequency is 2100MHz (generally built up/metro areas).

Depending on the network provider, you may need to first install the SIM Card into a mobile phone to receive the SIM card activation SMS. Please ensure the SIM card is activated before installing it into the GTRACK.

Always ensure that the SIM Card has sufficient SMS & Data credit/allowance so that the system will maintain it's full functionality.

Follow this checklist as you are choosing which SIM plan and provider you will go with.

- SIM plan must have Voice, Data and SMS facilities
- Service provider has good mobile coverage in your local region (where the vehicle will be most often)
- SIM card is of the Standard size form factor
- SIM plan must work on at least one of these frequencies; 850/900/1900/2100 MHz.
- If you have a GTRACK3G and wish to use Telstra, please ensure the SIM will work on at least one of these frequencies; 900/1900/2100 MHz.
- SIM plan must have at least 2GB of Data allowance
- Choose a Service provider who plan to maintain their 3G network coverage for longer