

The Sound Experience

HERTZ



We will extend your Hertz product warranty by 12 months when supplied and fitted by an approved Hertz Dealer\*

*\*CONDITIONS APPLY*



# PROFESSIONAL INSTALLATION

WARRANTY GUARANTEE

**HERTZ CAR AUDIO AUSTRALIA (TDJ Australia Pty Ltd)** is pleased to extend the warranty of the Hertz Car Audio product to double the standard warranty length taking it from a 12-month warranty to a 24-month warranty when the product is professionally installed by an approved dealer.

Approved dealers can be found on <https://au.hertz-audio.com/find-a-dealer/>.

The following details must be completed at time of item purchase / installation.

Please keep this warranty form in a safe place in-case a claim needs to be made in the future.

(\*extended warranty does not apply on Hertz UNO range)

## CUSTOMER INFORMATION

NAME: \_\_\_\_\_

CONTACT NUMBER: \_\_\_\_\_

EMAIL ADDRESS: \_\_\_\_\_

## PRODUCT INFORMATION

MODEL NUMBER: \_\_\_\_\_

SERIAL NUMBER: \_\_\_\_\_

NOTES: \_\_\_\_\_

## INSTALLER INFORMATION

BUSINESS NAME: \_\_\_\_\_

INSTALLATION DATE: \_\_\_\_\_

INVOICE NUMBER: \_\_\_\_\_

## HERTZ PROFESSIONAL INSTALLATION EXTENDED WARRANTY CONDITIONS

The Hertz Professional Installation Extended Warranty applies to genuine Hertz Car Audio products (excludes UNO Range) that have been distributed by TDJ Australia Pty Ltd. Models sourced from overseas markets are not covered by this extended warranty offer.

Additionally, the following conditions must be met:

- Hertz Car Audio products must be supplied and fitted by an authorised Australian Hertz dealer.
- When making a warranty claim, a copy of the original vehicle invoice (with purchase date and warranty period) must be provided with this Hertz Extended Warranty Form, at time of warranty claim.

The Authorised Hertz Dealer who supplied and installed the product will offer you a replacement, credit or refund where your product purchased has a major failure within the warranty period, such as; when it has a major fault; wrongly described; different from the sample shown to you or does not do what it is supposed to do.

The Authorised Hertz Australia Dealer may not warrant your product and/or accessories purchase if:

- There is no major fault found.
- The warranty period has expired.
- The product and/or accessories have been used for a purpose or application for which it is not recommended in the Product Manual.
- The product and/or accessories have been physically damaged, misused or abused.
- The customer has changed their mind.

TDJ Australia Pty Ltd will need to assess the product and/or accessories before determining any warranty claim. High quality testing equipment and fully trained technicians will carry out testing procedures and make the assessment. To make a claim on the warranty, please contact the dealer that supplied and installed the Hertz product to the vehicle. Alternatively, you can contact our service department via phone (03) 8587 8889 or email [service@tdj.com.au](mailto:service@tdj.com.au) to troubleshoot the potential issue.

Please note any expenses relating to the return of your product will normally have to be paid by the consumer.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any unforeseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to major failure.

The benefits to the consumer given by this warranty are in addition to other rights and remedies of the consumer under Australian law in relation to the goods or services to which this warranty relates.