NX316AU & NX387AU MAP LAUNCHING

Dated: 08/02/2018

Important Note:

* Map card Is produced and 100% check is carried out on map launching on unit, that is correct map contents and correct licence for the micro SD card.

* Some users may take the map card out of unit for some reasons other than updating latest map on the Naviextras on a desktop/laptop, whatever the reasons are files of map card may be missing, corrupted, affected with virus in the process. In some case licence file with extension .lyc (in a licence folder) missing (without the matching licence for the card, map will not work). Check map contents and licence with a desktop/laptop.

* Below is the most common complaint where map does not launched, cross sign displayed.

A - Map Does Not Launch



Possible Faults	Troubleshooting
1 - Map card is not inserted properly into unit/no card	- Ensure card is inserted fully
2 - Unit's micro SD card slot poor contact with main board	 Check map card on another good working unit. Check whether there is a "Navigation" file folder in the card.
3 - No files in the card/Missing files	- Check whether there is a "Navigation" file folder in the card, also compare file size with another good working map card.
4 - "Auto Run GPS" is not ticked	- Refer to below on how to check whether "Auto Run GPS" is ticked or not

B - Manual Map Set Up On Unit

No	Process	Illustrations
Step 1	Insert map card (with map files) into unit	

Step 2	Press Return Arrow	Navi Carlon Carlon Ruen 22
Step 3	Press Settings	Main Main Nuvi Nuvi Settings
Step 4	Press GPS Setup	Settings GPS Setup GPS Setup Version info Clarkan Cl
Step 5	Press Navigation/Primo and Confirm	If there is no "Navigation " folder displayed carry out Troubleshooting point 2 & point 3 above.
Step 6	Scroll down to press on navigation.exe and press Confirm	GPS setup Confirment revelopment Confirment
Step 7	Press Navi	Main Main Navi Settings Settings Settings



Important:

Make sure that the "Auto Run GPS" is ticked (this enables map auto launch the next start)

